Feedback Framework

- At/during _____, I noticed _____. The expectation/goal is/was _____.
  - Reflect!
  - Give context & bring up specific observation
- Tell me more about what happened.
  - Inquire!
  - Seek to understand. Allow young professional to expand.
- That was _____.
  - Suggest!
  - Did actions match up with expectations?
- Next time _____.
  - Elevate!
  - Work with young professional to come up with a plan.

GENESYS WORKS.