Genesys Works in a Virtual World

At Genesys Works, we're committed to changing the lives of young people by providing pathways to career success. Our world is changing and Genesys Works students are especially in need of meaningful employment opportunities!

Remote Programming? We've got this!

The team at Genesys Works is working diligently to prepare for a largely remote summer training experience and will be prepared for whatever the coming school year has in store. We currently have close to 200 students working remotely and we're collecting best practices for implementing and managing remote internships from all of our key stakeholders.

Interns are currently successfully working in a variety of remote internship roles including:

- Help Desk
- Data/Quality Assurance
- Project Coordination
- Development Support
- Scrum Team Member

THOMSON REUTERS

"Our interns have not skipped a beat in managing their tasks, communicating with our teams and taking on new responsibilities."

Murray Woodcock
Infrastructure and Support Manager

Mia

"I continue to be inspired and learn from the resiliency of our interns. They've adapted to the new landscape and have remained committed to doing and learning what they can during this moment."

Gretchen Halverson
Manager, Digital Engagement & Access

	WHAT'S THE SAME?	WHAT'S DIFFERENT?
SKILLS TRAINING	• 8 weeks of professional and technical training • Focus on providing coaching and actionable feedback • High standards of training completion	• Virtual platform • Updated professional competencies, including virtual communication, collaboration tools and self-directed project management • Student portfolios
INTERNSHIP MANAGEMENT	• 12 years as a leader of business and technology internship experiences in the Twin Cities • Dedicated Program Coordinators with youth management expertise • Regular communication and coaching conversations • Focus on fostering a meaningful internship experience • Access to a large network of Genesys Works supporters and various learning and networking opportunities	• Program Coordinators have additional training leading and managing remote teams • Access to additional accountability tools like Trello and status reports • Updated evaluation tools and more rigorous vetting standards to ensure quality remote intern placements • Revamped/updated supervisor tools, including virtual onboarding and remote management guides • Additional connection points throughout the year, including supervisor webinars